

Question 1: Data Protection Notice

To comply with the Data Protection Act and the General Data Protection Regulation (GDPR), we must provide you with information about the personal data you give to us.

This information is set out below:

Rutland County Council is the data controller for the personal information you may provide. You can contact us by phone on **01572 722577**, via email to dataprotection@rutland.gov.uk or by writing to us at **Data Protection, Catmose House, Oakham, Rutland. LE15 6HP**

Your responses will be used so that we can consider public opinion for the review of the Local Council Tax Reduction Scheme. You have the right to remain anonymous, however if you provide you name and/or address or contact details the following will apply:

Your personal data may be shared with other teams within the council in order to provide a service to you, to ensure our records are kept up to date or otherwise where we are required to do so under other legislation. We may share the data with third parties if we are required by law to do so which, may include the Police or Government Agencies. We will not sell your data or use it for marketing purposes without your consent.

We will keep your data for seven financial years. This is in accordance with current legislation. You have the following rights under the GDPR. Please note not all of these rights apply to all processing. Further details on each right can be found on our website (<https://www.rutland.gov.uk>)

- *The right to be informed.*
- *The right of access.*
- *The right to rectification*
- *The right to erasure*
- *The right to restrict processing*
- *The right to data portability*
- *The right to object*
- *Rights related to automated decision making, including profiling'*

If you are not happy with the way the council is handling your personal information you have the right to lodge a complaint with the Information Commissioner's Office.

Please confirm that you understand this notice before proceeding by ticking this box.

☐

Question 2: Which statement best describes you?

We would like you to tell us a bit about yourself. We won't ask for your name or full address so you will remain anonymous. Please tick one box:

I live in Rutland, and I receive Council Tax Reduction

☐

I live in Rutland and pay full Council Tax

☐

I am representing a person who lives in Rutland and they receive Council Tax Reduction

☐

I am representing a person who lives in Rutland and they pay full Council Tax

☐

I am representing an organisation.

☐

Please provide the name of the organisation, If this applies:

Other. If selected: please describe.

Question 3: Post Code

Please provide the first part of your post code e.g. LE15, PE9

Question 4: Please confirm that you have read the summary for the proposed scheme and the case studies prior to answering these questions?

Yes, I have read them

☐

No, I haven't

☐

Question 5: Applying for a Council Tax Reduction online.

What we do now

You can apply for Council Tax Reduction by completing a paper form and sending it back to us with supporting evidence. We enter the data into our system and send out a letter setting out the calculation and the award, we then issue a council tax bill which tells you how much you need to pay.

What we want to change

You will be able to apply for Council Tax Reduction by completing an online form which will be available on our website. We think there are benefits of doing this:

- You will be able to complete the online form as soon as you think you might need help
- You will be able to see an indicative amount of what you might receive straight away
- The process will be quicker as you won't need to wait for a paper form to be sent out
- You won't need to provide us with lots of evidence

We want to know how this change might impact you.

Will you (or someone acting on your behalf) be able to complete an online form?

Yes

☐

No

☐

Don't know

☐

If you had answered no, or don't know, can you tell us about the help you might need?
Please tick one option:

I will be able to complete a paper form and send it back to you

☐

I will be able to provide the information by telephone

☐

I will be able to provide the information by video call such as Skype or facetime

☐

I will need someone to help me apply at the Council offices

☐

I will need someone to help me apply in my own home

☐

Other, please specify:

Question 6: To what extent do you agree or disagree with the principle of using income bands for deciding how much reduction you will get in paying council tax?

Strongly agree

Agree

Disagree

Strongly Disagree

Unsure

Question 7: To what extent do you agree or disagree with the principle of uprating the income band rates annually?

Strongly agree

Agree

Disagree

Strongly Disagree

Unsure

Question 8: To what extent do you agree or disagree that adult family members should be expected to make a contribution to paying the council tax charge?

Strongly agree

Agree

Disagree

Strongly Disagree

Unsure

Question 9: To what extent do you agree or disagree with some people receiving 100% council tax reduction?

Strongly agree

Agree

Disagree

Strongly Disagree

Unsure

Question 10: What impact do you think the proposal could have for different groups of people? (please consider age, disability, gender reassignment, pregnancy and maternity, race, ethnicity, religion and belief, sex, gender and sexual orientation, carers, armed forces personnel and veterans)

Positive impact

Negative impact

Neutral impact

Don't know

Please tell us why you have chosen this option?

Question 11: Do you have anything else you would like to say about the proposals for the Council Tax Reduction Scheme?

Equality Impact

We are committed to ensuring that our services, policies and practices are free from discrimination and prejudice and that they meet the needs of all sections of the community and promote and advance equality of opportunity. **You are under no obligation to provide the information requested, but it would help us greatly if you did.**

A. What is your gender?

Male ☐ Female ☐ I use another term e.g. pangender ☐

B. Is the gender you identify with the same as your sex registered at birth?

Yes ☐ no ☐ prefer not to say ☐

C. What was your age on your last birthday (in numbers)

D. Are you a parent or carer of a young person under the age of 17?

Yes ☐ no ☐ prefer not to say ☐

E. If yes, what are the ages of the children in your care? (Please tick all that apply)

0-4 ☐ 5-10 ☐ 11-15 ☐ 16-17 ☐

F. Are you a carer of a person aged 18 or over?

Yes ☐ no ☐ prefer not to say ☐

G. What is your ethnic group? (please circle only one)

Indian Pakistani Bangladeshi Chinese Any other Asian background

Caribbean African Any other black, black British or Caribbean background

White and black Caribbean White and black African White and Asian

Any other mixed/multiple ethnic background

White English, Welsh, Scottish Northern Irish or British Irish

Gypsy or Irish traveller Roma Any other white background

Arab Any other ethnic group

H. What is your religion? (please circle only one)

No religion Bha'i Buddhist

Christian (all denominations)	Hindu	Jain
Jewish	Muslim	Sikh
Any other religion		

I. Which of these activities best describes what you are doing at present?
(please circle only one)

Employee in full time job (30 hours plus per week)

Employee in a part time job (less than 30 hours per week)

Self-employed

On a government supported training programme

Full time education at school, college or university

Unemployed

Permanently sick or disabled

Retired from work

Looking after the home

Doing something else

J. What is your sexual orientation? (please circle only one)

Bi-sexual	Gay	Heterosexual/straight
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Lesbian	Other	Prefer not to say
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K. Armed Forces and Veterans? (please circle only one)

I am a serving member of the armed forces, including
reservists and Territorial army

I am a veteran

I am a member of a current or former serving persons
immediate family/household

This doesn't apply to me

END