

Ketton Parish Council

Stocks Lane, Ketton
Email: clerk@ketton-pc.gov.uk
Telephone: 01780 722451



23rd June 2026

Dear Resident,

Housing Development Works – Resident Information and Complaints Procedure

The Parish Council is aware that residents living near the new housing development may be experiencing disruption from construction activities, including noise, vibration, and dust. We appreciate that these issues can cause inconvenience and thank you for your patience during this period.

Harper Crewe, the developer, has agreed to provide regular updates outlining the works scheduled to take place and the anticipated timescales involved. These updates will be circulated to keep residents informed of forthcoming activities on the site.

Should you have any concerns or wish to make a complaint regarding the construction works, please contact the Site Manager in the first instance using the telephone number provided in the developer's updates. This will enable any issues to be addressed as quickly as possible.

If you do not receive a response, or if your concern remains unresolved, please contact the Parish Office, which will assist in escalating the matter to the appropriate parties.

In addition, residents may submit a formal complaint through Rutland County Council using the online Noise Nuisance Complaint Form:

<https://www.rutland.gov.uk/community-safety/noise-nuisance-complaint-form>

Once submitted, the complaint will be considered by the relevant authority, and a member of the Pollution Control team will contact you regarding your concerns.

Alternatively, Pollution Control can be contacted directly by email at:

PollutionControl@peterborough.gov.uk

Please note that even when reporting a matter directly by email, you may still be asked to complete the online complaint form to ensure that the complaint is formally recorded and investigated.

The Parish Council will continue to monitor the situation and work with the developer and relevant authorities to ensure that disruption to residents is kept to a minimum wherever possible.

Thank you for your cooperation and understanding.

Yours faithfully

Nigel Roberts
Chair
Ketton Parish Council



HarperCrewe

KEEPING YOU INFORMED

We are committed to being considerate neighbours and keeping local residents informed about activities taking place on this construction site.

Our aim is to minimise disruption wherever possible and maintain open communication with the local community.

Planned Activities

The following activities may cause temporary inconvenience due to noise, vehicle movements, or vibration.

Activity	Expected Dates	Likely Impact
Roads and Sewers	June through to August 2026	Slight vibration, Min significance
Digging of foundations	Ongoing	May cause some vibration if rock is encountered rather than clay as there is uncertainty of ground conditions.
Access formed at Bartles Hollow	September 2026	Construction noise/vehicle movements
Sales and Marketing Suite Launch	End of September 2026	

We apologise in advance for any inconvenience these activities may cause and will take all reasonable steps to minimise their impact.

Site contact information

Site Manager – Luke Parker

Contact details – 07561 292903

Site working hours

Mon-Fri (7:30am – 6:00pm)

Sat (8:00am – 2:00pm)

No working on Sundays or Bank Holidays without prior notification of the Council.

Our intention is to launch our Sales and Marketing Suite at the end of September with an exact date to be confirmed. The development will have 2, 3, 4 & 5 bedroom homes.

This notice will be updated regularly as the project progresses – Last update June 26